



**Medical Services**

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John Hoeven, Governor  
Carol K. Olson, Executive Director

**North Dakota Department of Human Services  
Medical Services Division**

**Medicaid Management Information System Replacement Project  
Stakeholders Meeting  
September 21, 2004  
3:00pm – 5:00pm, CST  
in the Auditorium of the Heritage Center on the state capitol grounds**

- 3:00 Introductions and Overview  
Maggie Anderson, Assistant Director of Medical Services Division
- 3:10 Remarks from Carol Olson, Executive Director, Department of Human Services
- 3:20 Remarks from Dave Zentner, Director of Medical Services Division
- 3:40 Overview of Planning Phase  
Maggie Anderson and Erik Elkins, Administrator Claims Processing
- 4:00 Overview of Design, Development, Implementation Phase  
Maggie and Erik
- 4:20 Questions to Panel of Department Staff
- 4:45 Closing  
Tom Solberg, Administrator Managed Care